

# DEVELOPING PHYSICIAN LEADERSHIP "IN THE TRENCHES" AT A NEWER ACADEMIC MEDICAL CENTER



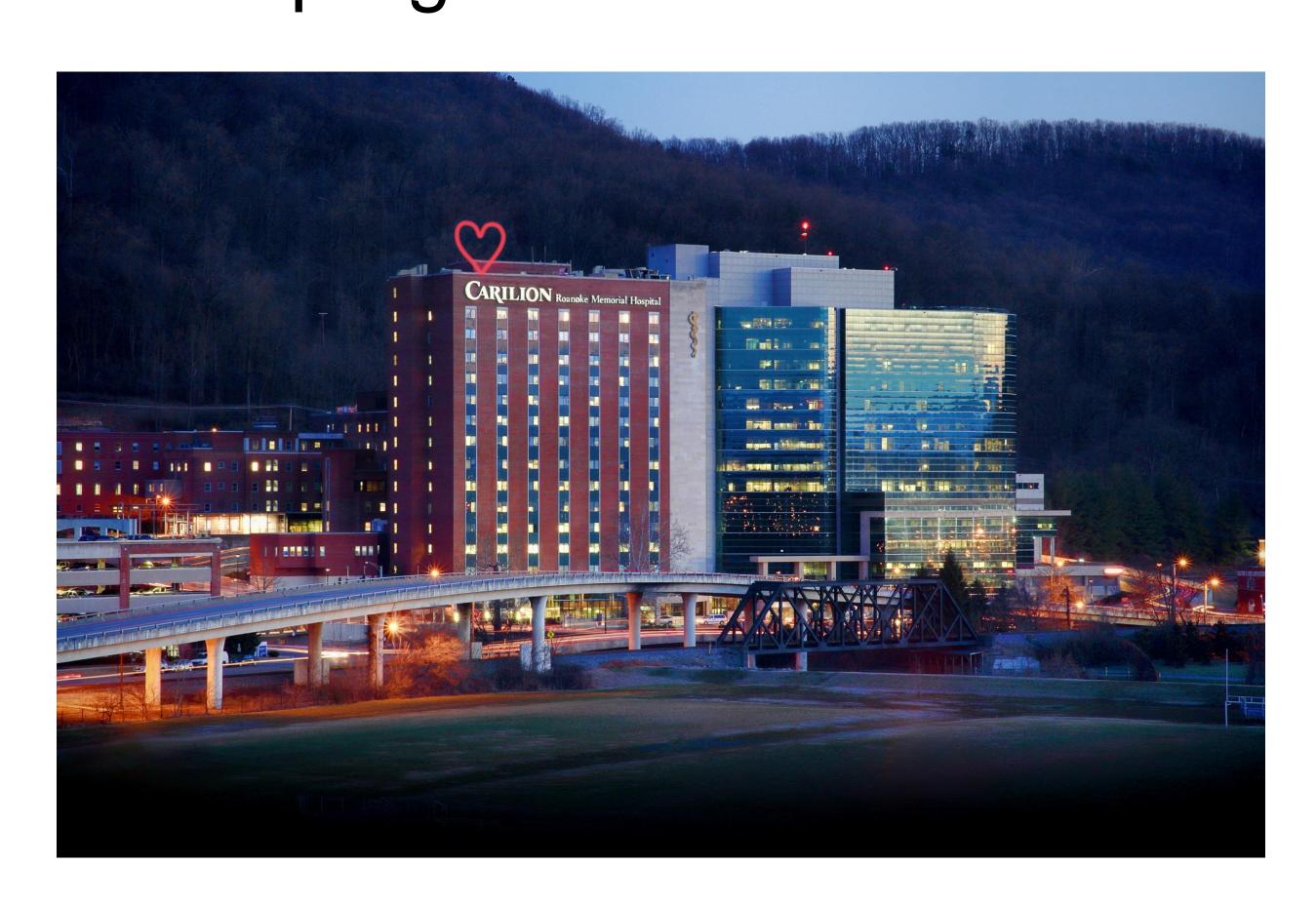
David W. Musick PhD; Mark H. Greenawald MD; Christie Wills, MPA Carilion Clinic-Virginia Tech Carilion School of Medicine, Roanoke, Virginia

## Background

- Leadership is inherent to the role of the physician, but specific skill sets are often under-developed and need attention.<sup>1</sup>
- Leadership development must address three broad areas<sup>2</sup>:
  - 1. Curriculum
  - 2. Mentorship (coaching)
  - 3. Experiential opportunities
- Our organization implemented a cohort-based Section Chief Leadership Academy (CLA) program in 2016.
- Participants completed a variety of learning experiences including +/-16 hours of classroom experience, DISC profiles and peer interaction.
- A total of 53 physicians successfully completed the CLA program over two years (2016 and 2017).

## Objectives

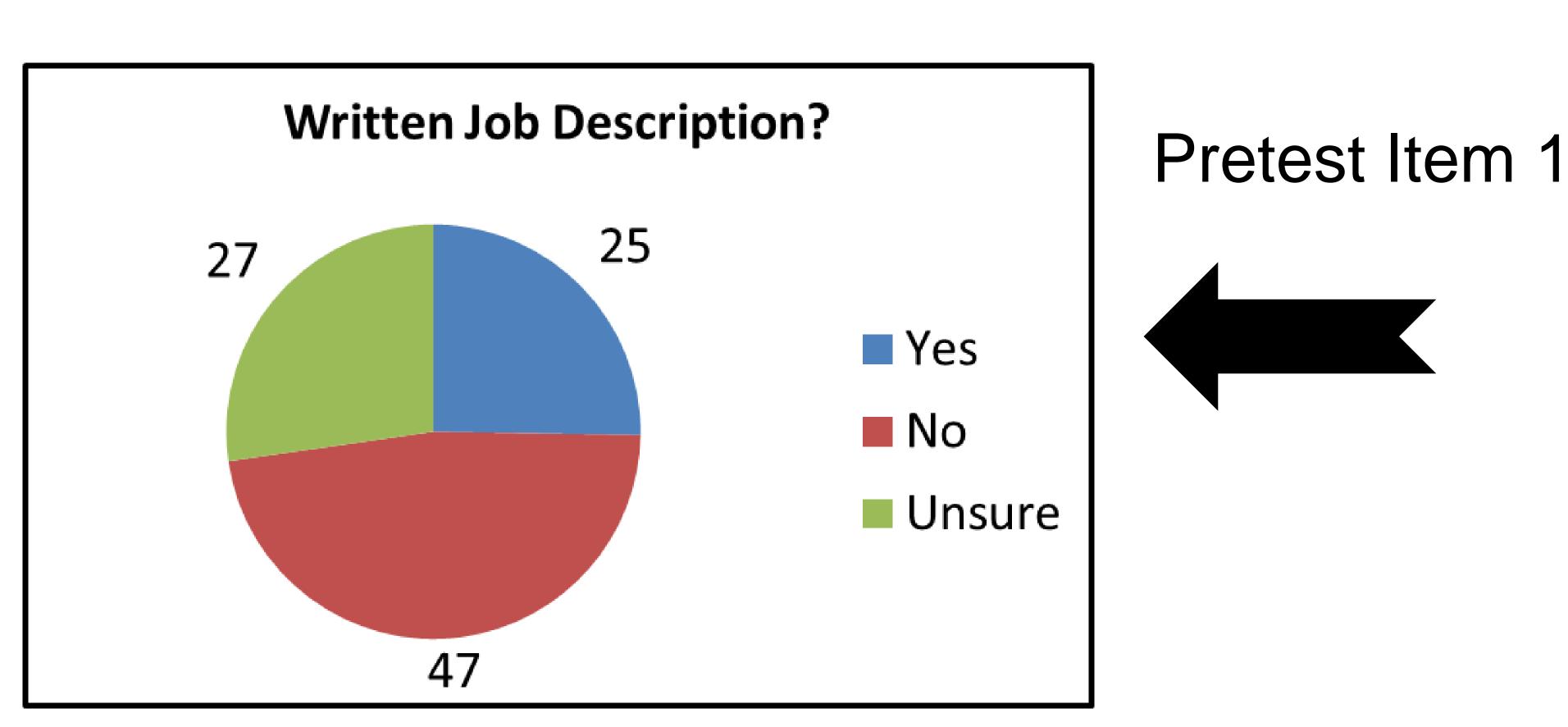
- To retrospectively analyze the impact of the CLA program by review of pre- and post-surveys of participants' experiences.
- To prospectively identify future leadership development needs and program outcomes.



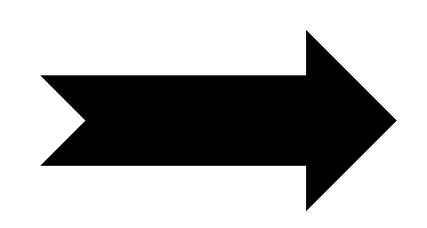
### Methods

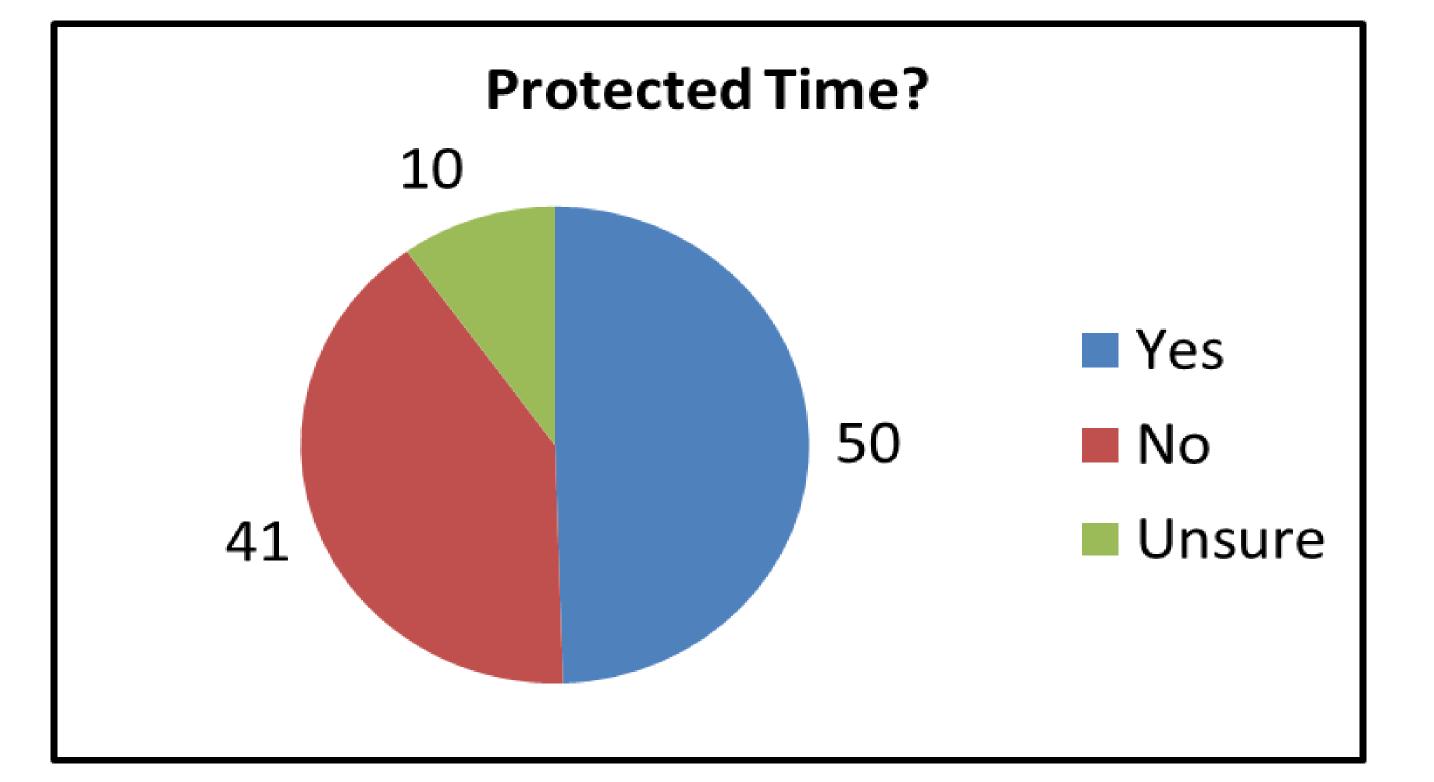
- 53% of participants (N=30) completed a 9-item **pre-survey** and 55% of participants (N=29) completed an 11-item **post-survey**.
- Included open-ended items asking for feedback on the program and specific topics of future interest.

#### Results



Pretest Item 3





CLA Positively Impacted My Skills in:	PERCENT AGREED
General Administrative	40
Decision Making	39
Business & Financial Management	41
Career Development	21
Strategic Planning	39
Communication	55
People Management & Mentoring	79
Change Management	16
Team Leadership & Interprofessionism	54
Patient Safety & Quality Improvement	31

## Post Survey Qualitative Themes:

85%

Agreed or Strongly Agreed that "participation in the CLA program was worthwhile."

73%

Agreed or Strongly Agreed that "my confidence in my own leadership abilities was positively impacted by the CLA program."

55%

"Definitely Would" participate in a "next level" program designed to assist in development of further knowledge and skills on leadership topics.

### Conclusions

Collecting data in a "before and after" format yielded good insights that helped guide our ongoing leadership development efforts.

A unifying theme from both data sets was the need to ensure that our leadership development programs focus squarely on real-time, practical application of concepts.

#### References

- 1. Steinert Y, Naismith L, Mann K. Faculty Development Initiatives Designed to Promote Leadership in Medical Education: A BEME Systematic Review (BEME Guide No. 19). Medical Teacher 2012; 34: 483-503.
- 2. Stoller JK. Recommendations and Remaining Questions for Health Care Leadership Training Programs. <u>Academic Medicine</u> 2013; 88 (1): 12-15.