#### **Clinical**

# Mentoring Learners

Research

**Education** 

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Service



#### No Financial Disclosures





# Target Audience

-Faculty

Residents and Fellows

Clinicians Early In Practice





### Define 4

World J Surg (2015) 39:303-313

Mentorship in Surgical Training: Current Status and A Needs

Mentorship in Surgical Training: December in Control

Management for Entered Montoning Niemorsmp in Surgical Haming, Current Status and Assessment for Future Mentoring Programs in Surgery DOI 10.1007/s00268-014-2774-x ORIGINAL SCIENTIFIC REPORT

P. Sinclair . J. E. F. Fitzgerald . S. T. Hornby .

J. Shalhoub

Published online: 15 October 2014 © Société Internationale de Chirurgie 2014

Abstract
Aims Mentoring has been used extensively in the business world to enhance performance and maximise examined
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This study examined a paucity of literature describing mentoring for surgical trainees. This study examined the current this, there is currently a paucity of literature needs to support this. There is currently a paucity of literature needs to support this. Despute uns, there is currently a paucity of merature describing mentoring for stems, the current extent of mentoring and investigated future needs to support this.

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School of Medicine



#### Outline

- What is mentorship
- Why mentorship
- Tools and talents of a mentor
- Mosaic model of mentorship
- Selecting the right mentor
- Special problems in finding a mentor
- Case studies



#### **Historical Basis**

In Homer's Odyssey, the character Mentor guided development of Odysseus' son, Telemachus while Odysseus was away fighting Trojan war. Mentor was said to be earthly incarnate of Pallas Athena, goddess of Wisdom.



# What is Mentorship?

- "Mentorship is a tool to help surgical Trainees develop the skills they need to succeed in various aspects of life-both personal and profession." Patel VM, Warren O, Ahmed K
- "A mentor helps you to perceive your own weaknesses and confront them with courage. The bond between the mentor and protégé enables us to stay true to your chosen path until the very end." Daisaku Ikeda, Buddist leader and writer





### Qualities of Mentor

- Competence, Confidence and Commitment Moller et al
- "A genuine mentor is truly politically color blind."
   Murray F. Brennan, MD, FACS
- Generally, a step (or two) ahead of where the mentee aspires to be Sanfey et al
- Qualities of successful relationship: Flexibility, honesty, active listening, reciprocity, mutual respect, personal connection, and shared values Sanfey et al



### Qualities of Mentor

- Empathetic traits more important than being a role model Healy, et al
- More than a teacher, coach, councilor or preceptor imparting knowledge Zhang et al
- Two-way relationship that evolves over time Paice et al
- Taking the role of guardian and promoter of a young physician Pellagrini et al



# Why Mentorship

19 studies spanning 3 decades 18% attrition rate, nonsignificant trend down in last decade, great variation Most Attrition in first two years (1rst year Female > Male, 25% vs 15% p <.008 48%, 30% 2<sup>nd</sup> year) Most common cause was uncontrollable lifestyle, second was change of specialty





### How effective is our mentorship

- Surgical interns picked senior faculty for career planning but junior faculty for to discuss work-life integration,
- 15% said effectiveness was assessed
- 1 in 10 interns discussed work life balance
- 30% would not admit failed mentorship
- 40% were not given option for new mentor



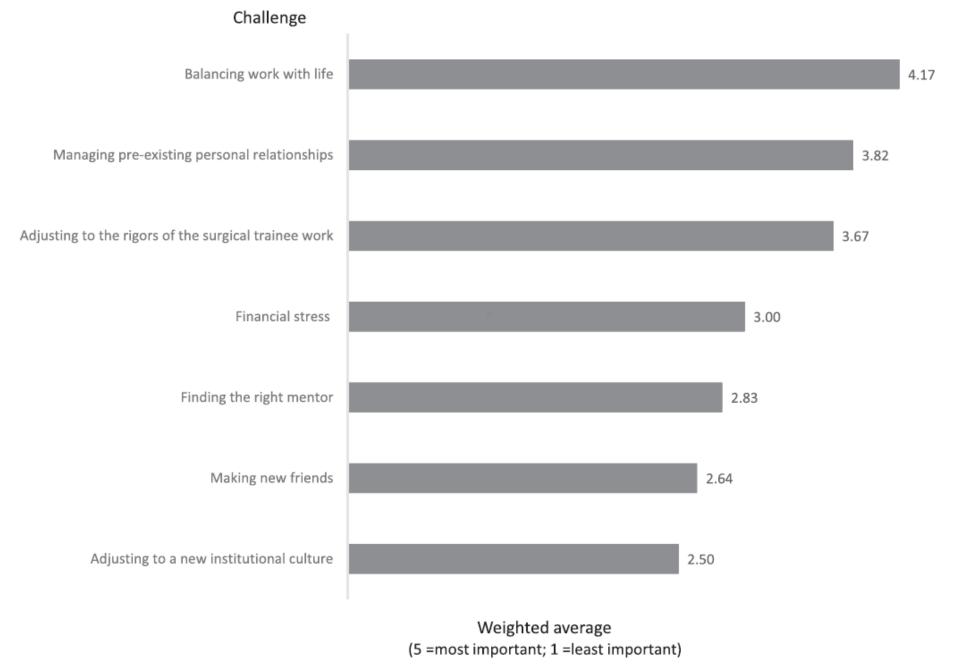
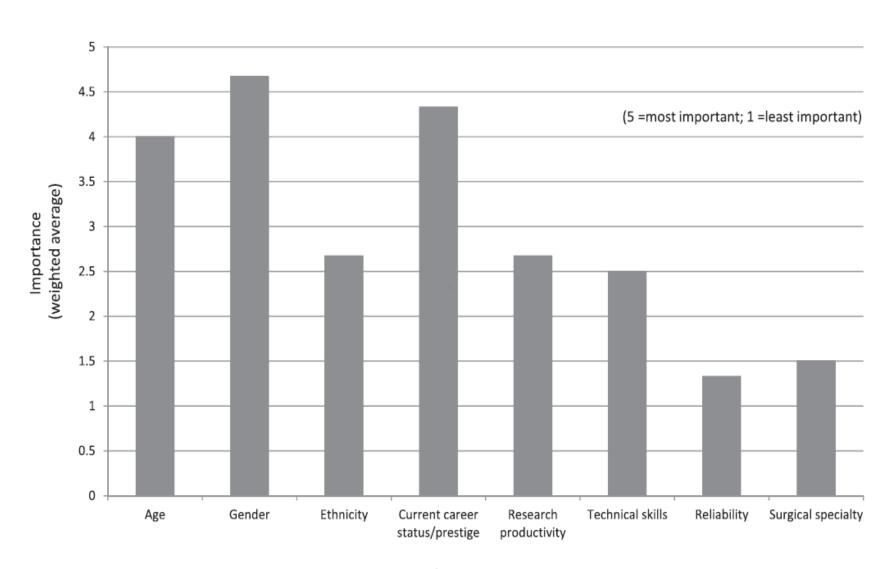


FIGURE 1. Challenges during the surgical internship year.



Mentor characteristics

**FIGURE 2.** Factors for mentor selection by surgical interns.

#### Tools of a Mentor

- Experience
- Humility
- Honesty
- Positivity





# Serving as a Mentor

- Commitment
- Relationship
- Selflessness
- Discretion
- Adaptability
- Openness







# It's all about perspective

- We all live in the moment
- Emphasizing the positive
- Navigating the negative





#### Mosaic Model

- Different horses for different courses
- Realistic
   acknowledgement of
   our limitations as
   mentor
- Occurs naturally





#### Different Roles

 Assist with objective difficulties

Career advice

Life advice

 Providing perspective

 Being a sounding board





#### How to Choose a Mentor

- Common interest or goal
- Personal Fit
- Trial Run, seek advice
- Different Mentors for different tasks
- Role of informal Mentor
- Mentor at a distance



# Carilion Clinic Surgery Residency Model

- Prior model: Assignment upon matriculation
- Present Model: Initial assignment to PD and APD with intern choosing permanent mentor early spring of internship
  - Limiting two mentees to each mentor
  - Available Mentors include all core faculty
  - Mentors can be changed with PD approval





# Role of Mentorship in Medical School and Early in Residency

- Identifying who will be successful in what area
- Facilitating transition from medical student to resident
- Support during a phase of transition and early recognition of struggles



# Role of Mentorship Later in Surgery Residency

- Fellowship tracts
- Long term career goals
- Personal issues
  - Significant other needs, marriage, children, illness in family
- Support
  - Resiliency and addressing depression and burnout



# Early in Practice

- Negotiating job demands
- Long term career goals
- Personal issues
  - Significant other needs, marriage, children, illness in family
- Support
  - Resiliency and addressing depression and burnout



# Challenges in Mentoring

- Mentors for Women Surgeons
  - By sheer numbers, need for women mentors outstrips demand
  - Literature is mixed as to effect of male mentors with female mentees
- Diversity representation in faculty
- Mentors for International Medical Graduates
  - Cultural barriers and Language barriers



# Responsibility of Mentee

- Prepared for meetings
- Have goals or issues to discuss
- Respect Mentor's time
- Recognize when the relationship is not working
- Seek appropriate Mentor for issue
- Follow through
- Be able to refine your goals



#### Take homes for mentors

- Try to get the mentee to see the bigger picture
- Try to see their goals and values, you need to remain value neutral
- Be positive but be honest



# Case Study One

 Intense, driven resident, Occasionally steps on toes, but work ethic and ability are clear

- Intern year
- Mid-level
- Senior Years



# Case Study Two

 Quieter but still driven, more self-doubt, married with children.

- Intern year
- Mid-level
- Senior Years



# Case Study Three

 Not your typical personality for surgeon, relatively immature, very willing to work, married.

- Intern year
- Mid-level
- Senior Years



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# Top 5 qualities of mentor

- Serves as a professional role model
- Stays involved, time and effort
- Is compassionate, kind and supportive
- Acts as critic, evaluator, assessor
- Is a leader in the field and challenges the mentee

Entezami et al



- 19 studies spanning 3 decades
- 18% attrition rate, nonsignificant trend down in last decade, great variation
- Most Attrition in first two years (1rst year 48%, 30% 2<sup>nd</sup> year)
- Female > Male, 25% vs 15% p <.008</li>
- Most common cause was uncontrollable lifestyle, second was change of specialty





# Diversity and Mentorship

• "There is a difference between diversity and inclusiveness. Diversity is about counting the numbers. Inclusiveness is about making the number count" Boris Groysberg, Professor, Harvard School of Business



